



SCIENTIFIC AND LABORATORY
GLASSWARE MANUFACTURERS

Hamilton Laboratory Glass ^{LT}D

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QUALITY POLICY STATEMENT

It is policy of Hamilton to maintain a quality system designed to meet the requirements of ISO 9001:2015 in pursuit of its primary objectives, the purpose and the context of the organisation.

Hamilton Laboratory Glass Ltd specialises in the manufacture and supply of quality, reliable and effective Laboratory Glassware and Water Distillation Units.

All laboratory glass is manufactured from the highest quality borosilicate glass of uniform wall thickness ISO 3585 3.3 and is highly resistant to thermal shock and chemicals and is fully annealed.

The objective of the company is to supply products that are fit for use and our aim is to ensure that all needs of our customers are clearly understood and met through close liaison at all stages of work.

- Quality is the responsibility of every employee
- Ethical workmanship and customer satisfaction are paramount
- Products and services must be delivered on time and at the agreed price.
- Continuous improvements and training are vital to ensure that our customers receive world class products and services
- Quality problems arising in various areas are to be identified and solved with speed, technical efficiency and economy
- We shall focus our resources, both technical and human, towards the prevention of quality deficiencies to satisfy the goal of right first time every time.

The Successful operation of the Quality System relies upon the cooperation of personnel at all levels. Our commitment to quality will ensure the continued success of our company and the satisfaction of customers and staff.